



Glide Wireless Calling

You can now call and text even without signal as Glide allows Wireless Calling on our network.

Wi-Fi calling is a service provided by mobile phone carriers that allows calls to take place over the internet, as opposed to on their 3G/4G networks. **This is not the same type of connection as using WhatsApp, Skype, Viber, Facebook Messenger etc.** If you are experiencing any problems using this service, please ensure you are using a phone set up for Wireless Calling and that you have the latest software installed on your phone. For further support, please first review your providers self-help areas (example below):

Apple guide on Wi-Fi calling

<https://support.apple.com/en-gb/HT203032>

Vodafone Wi-Fi calling guide

<https://www.vodafone.co.uk/explore/network/network-improvements/wi-fi-calling/>

EE Wi-Fi calling guide (be aware EE Wi-Fi calling is for contract only)

<https://ee.co.uk/help/help-new/getting-started-and-upgrading/using-your-phone-features/how-do-i-use-wifi-calling>

If you would like to discuss with a trained member of our Service Desk, please contact us via Twitter or email!

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